

JOB DESCRIPTION

Job Title: International Development Director Version: 3

Department: International

Reports To: Deputy Chief Executive Officer

Supervises: International Development Manager

Grade: 19 Date: 02/04/2025

Purpose of Job:

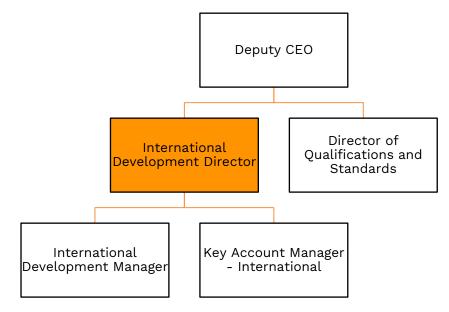
VTCT Skills, a leading international awarding organisation specialising in vocational and technical qualifications, is seeking a dynamic and entrepreneurial International Development Director to lead our ambitious overseas expansion strategy. Following significant board investment, this is a pivotal role to drive growth and establish VTCT Skills as a global leader in skills development. The initial focus will be on India, the Gulf region, and selected countries in Southern and East Africa, with a mandate to identify and capitalise on emerging market opportunities. The successful candidate will be responsible for developing and executing strategic plans, building strong partnerships, and establishing high-performing in-country teams to deliver sustainable growth.

Dimensions:

| Financial: | Responsible for the strategic allocation and management of an annual operational budget of approximately £1.2 million, with direct accountability for achieving and exceeding international revenue targets while maintaining strict cost control and optimizing resource utilisation. |
|------------|---|
| Staff: | Manage the performance of the International Team, including direct reports, agents, and partners, to ensure adherence to performance targets and quality standards. Ensure cross-functional integration through frequent liaison with the Extended Management Team and Department Heads, ensuring that international projects align with UK operations, ensuring efficient deployment of solutions. |
| Others: | Forge and maintain a comprehensive, collaborative ecosystem of strategic partners including the Department for Business and Trade, key agencies, high-quality training providers, industry-leading employers, and influential local organisations, enhancing sustainable development and growth. |



Organisation Structure:





Principal Accountabilities:

Strategic Leadership:

- Develop and implement a comprehensive international development strategy aligned with VTCT Skills' overall business objectives.
- Identify and evaluate new market opportunities, conducting thorough market research and feasibility studies.
- Drive the expansion of VTCT Skills' qualifications and services into targeted international markets.
- Provide strategic direction and leadership to the international development team.

Business Development & Partnership Management:

- Establish and nurture strategic partnerships with government agencies, educational institutions, industry associations, and other key stakeholders.
- Negotiate and manage contracts with agents, partners, and clients.
- Identify and secure new business opportunities, driving revenue growth and market share.

Solutionising:

• Develop and implement innovative qualification and assessment solutions that meet the specific needs of international markets, leveraging VTCT Skills' expertise as an awarding body.

Team Leadership & Development:

- Recruit, train, and manage high-performing in-country teams, including staff, agents, and partners.
- Line manage the International Development Manager and broader international team.
- Foster a culture of collaboration, innovation, and excellence within the team.
- Provide mentoring and coaching to team members, supporting their professional development.

Entrepreneurship & Innovation:

- Drive an entrepreneurial approach to market entry and business development.
- Identify and develop innovative solutions to overcome market challenges.
- Foster a culture of innovation and continuous improvement within the international development team.

Financial Management:

- Develop and manage budgets, ensuring effective resource allocation.
- Monitor and report on financial performance, identifying areas for improvement.
- Ensure compliance with all financial regulations and reporting requirements.

Quality Assurance & Compliance:

- Ensure that all international operations comply with VTCT Skills' quality assurance standards and regulatory requirements.
- Monitor and evaluate the quality of qualification delivery and assessment in international markets.
- Implement strategies to mitigate risks and ensure compliance.



| Market Intelligence & Reporting: | | | | |
|----------------------------------|--|--|--|--|
| • | Gather and analyse market intelligence, providing insights into market trends and competitor activity. | | | |
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| • | Represent VTCT skills at international events, and conferences. | | | |
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General Responsibilities:

- Undertake training and development as required by the organisation.
- Demonstrate by actions commitment to organisation's Values.
- Demonstrate by actions commitment to equality, diversity and inclusion.
- Any other duties commensurate with role to support the organisation's business needs.
- To be responsible for their own health and safety.

Working Relationships and Contacts:

- Members of CLT
- Attendance at the main Board meeting and Strategy Subcommittee.



Person Specification:

| ATTRIBUTES | ESSENTIAL | DESIRABLE |
|---|--|---|
| Knowledge This relates to the level and breadth of knowledge required to do the job, e.g. an understanding of a defined system, practice, method or procedure. | Extensive knowledge of international markets and culture Strategic planning Leadership and management Financial acumen and budget management skills | Experience working within the education or vocational training sector |
| Technical/Work-based Skills This relates to the skills specific to the job, e.g. language fluency, typing skills, etc. | Strong communication skills (inc. written and presentation skills) – culturally sensitive and adaptable. Entrepreneurial mindset Results driven Strong interpersonal and relationship building skills | Strong project management skills |
| General Skills/Attributes This relates to more general characteristics required to do the job effectively, e.g., effective written communication skills, ability to delegate, motivation or commitment etc. | Ability to build strong relationships with clients and colleagues at all levels. Reporting and communication at Board level. Strategic, creative global thinker with a positive 'can do' attitude. Practical self-starter with high degree of initiative. High level of integrity and professionalism Ability to travel extensively Internationally | |



| Experience This is the proven record of experience and achievement in a field, profession or specialism. This could include a minimum period of experience in a defined area of work (take care to ensure period stated is appropriate and not unnecessarily excessive). | Minimum of 3+ experience working in an international context Proven track record in winning international business Proven ability to implement a comprehensive international development strategy | Experience of working in India, the Gulf or African markets. |
|--|---|---|
| Please include a minimum no. of years' of experience where possible (i.e. 3+ years). | | |
| Qualifications Please state the level of education | Educated to degree level | Fluency in additional languages |
| and professional qualifications and/or specific occupational training required. | • Fluent in English and other languages | Bachelor's degree in Business Administration, Marketing or a related field e.g. MBA |
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